



June 14, 2016

John and Mary Smith  
123 E Happy Sahuarita Trails  
Sahuarita, AZ 85629

RE: Community Wide Standards Follow Up

The *Associa Arizona Management Team* has received a great deal of correspondence to date relating to the recent *Community Wide Standards Compliance* request. We have listened to resident communications and as a direct result we are providing this follow up communication with the goal of clarifying deficiencies noted in the initial paint compliance inspection.

Specifically, the initial inspection of your home indicated paint deficiencies at the following locations, noted with an "x" below:

Address	Body	Trim	Pop Outs	Garage Doors
123 E Happy Sahuarita Trails	X		X	X

The Management Team acknowledges paint compliance inspections can be subjective therefore, below is an expanded listing of those items for any given home that falls under "Non-Compliant Paint" as part of the Community Wide Standards. Examples of common paint non-compliant items include:

- Fading or uneven discoloration of body, pop outs, and garage doors
- Un-painted equipment boxes and conduits of body paint
- Fading, peeling, or uneven discoloration of wood trim, doors, and gates
- Surfaces with darker colors will require repainting more frequently than surfaces with lighter colors

The *Management Team* will take the time to listen to resident concerns related to paint compliance and will re-inspect any home at the request of the owner. To date, we have set up a face-to-face meetings with numerous residents, who have made early contact with our office. Additionally, several residents have requested follow up via email with photographs of the non-compliant paint locations.

We are hopeful this letter clarifies the paint deficiencies on your home. For those residents who have not yet contacted our offices, but wish to have their home re-inspected, please feel free to contact us at [520-742-5674](tel:520-742-5674) to schedule a follow up inspection. We are able to either meet with you in person or correspond via email with photographs of our inspection. With the high volume of compliance requests, we ask for your continued patience while we work through the currently scheduled appointments.

Please understand, the primary purpose of the *Community Wide Standards* is to maintain the high quality within the neighborhoods which is designed to protect everyones investment within the *Rancho Sahuarita Community*.

*Important Note:* The Community Wide Standards Compliance guidelines for painting allows for twelve(12) month period for owner to resolve non-compliant paint deficiencies.

Thank you again for your cooperation, and please contact our office at [520-742-5674](tel:520-742-5674) if you have any further comments or feedback.